

# SOULWORK by Nicole

## Terms and conditions for Retreats

*Please read the Terms and conditions for Retreats before you book a retreat.*

### **Booking and payment agreements**

Your spot is secured once you receive a confirmation and pay a booking fee of 3000 SEK / 280 USD / 260 Euro via invoice within 3 days. You will lose your reservation if the booking fee is not paid in time.

The participant can choose to pay all in one invoice or pay the remaining amount in a second invoice paid no later than 2 months after the booking. Your booking will be cancelled if the remaining amount is not paid in time.

Please note that the total amount is invoiced if your reservation is made when it is less than 2 months to the retreat start.

We apply an early bird discount for some retreats, the deduction will be applied in the final invoice. If you book your spot right before the early bird discount is about to end, total amount has to be paid before the early bird period ends.

Flights are to be booked by the participant if the retreat is not in your home country.

### **Cancellation policy and refunds**

Soulwork by Nicole complies with the Distance Contracts Act when purchasing services online. Provided that the service/retreat has not started, the customer is entitled to a refund of the amount paid for services during the withdrawal period. (This excludes administration cost of 500 SEK / 50 USD / 45 Euro) The withdrawal period is 14 days from the time of the booking. The customer needs to notify Soulwork by Nicole in writing if they have regretted their purchase during the withdrawal period.

Please note that the booking is binding and only a 50 % refund is made after the withdrawal period (14 days after the booking date) and only until 2 months prior to the retreat start. When it's less than 2 months to the retreat start, no refunds are made but the participant can transfer their spot to someone else, but it is up to the participant to handle transaction between that individual and make sure they take part of the Terms and Conditions.

Please note that the Distance Contracts Act is not applied if your purchase is made less than 14 days before the retreat. All cancellation is always made in writing to [soulworkbynicole@gmail.com](mailto:soulworkbynicole@gmail.com) according to the conditions above.

## Health and insurance

All yoga practice and physical activity is done at your own risk and according to your own ability. Soulwork by Nicole is not responsible for any damages or lost valuables. It's up to the participant to choose and get a travel and health insurance if that is desirable.

## Permission

We need information from you to create a safe and nice experience as possible. We value your trust and will not share your information with third parties. Your data will be handled in accordance with the GDPR. A whatsapp group will be created with the participants of the retreat, by booking a retreat with Soulwork by Nicole you consent to being part of the whatsapp group prior and during the retreat so information can easily be shared.

We will be photographing and sharing videos for marketing purposes during the retreat. Please let us know if you do not want to be in any photographs or videos. You will always be informed if photos or video will be taken during a class.

By agreeing to the Terms and Conditions, you accept that we receive your data and own all images and videos during and after the retreat.

